

# THE SAURASHTRA CO. OP. BANK LTD.

## MOBILE BANKING APPLICATION FORM

Application for

☐

Registration for MOBILE BANKING FACILITY

☐

De-Registration for MOBILE BANKING FACILITY

BRANCH NAME

I/We request you to arrange to provide/remove above facility of mobile Banking as per details below:

NAME OF ACCOUNT HOLDER (In Block Letters)												
MOBILE NUMBER (Registered with Bank A/c.)												
CUSTOMER ID												
PRIMARY A/C NO.												
COMMUNICATION ADDRESS												
	City:					State:				Pin:		
	E-mail:						Tel. No. :					

- I/We agree to download the Mobile Banking Application Software through App. Store, Play Store.
- I/We confirm that I/We have read the "TERMS & CONDITIONS" governing the Mobile Banking Service displayed on the website of the Bank **www.saurashtrabank.com** and also printed on the reverse of the application form for mobile banking services and I/We unconditionally accept the same in full.
- I/We shall not share the login password and/or MPIN with anyone and it is my/our responsibility to keep the same secret.
- I/We shall not share the login password and/or MPIN in any form on the mobile handset. The complete security of above password is my our responsibility.
- I/We aware that I/We are required to subscribe to SMS or GPRS or 3G services for availing the Mobile Banking Services. I/We shall be liable to pay charges to the Service Provider.

### Existing Accounts :

To be linked in Mobile Banking Facility (Please refer the condition overleaf)(Please ensure that all stated account have the Customer ID **(CIF)** of the Applicant.

Sr.	Br.Name	Name of the Account Holder	Account Number

Date : \_\_\_\_\_

Place : \_\_\_\_\_

\_\_\_\_\_  
Signature of First holder

\_\_\_\_\_  
Signature of Second holder

\_\_\_\_\_  
Signature of Third holder

### OFFICE USE ONLY

Certified that singnature/s of the account holders is/are as per the records and recommended for  
(a) Registration (b) De-Registration.

Date Of Registration : \_\_\_\_\_  
Branch : \_\_\_\_\_  
Date : \_\_\_\_\_

Application Number \_\_\_\_\_  
Signature of Official \_\_\_\_\_  
Name \_\_\_\_\_  
Employee Code \_\_\_\_\_

**Terms and Conditions :**

1. Transactions initiated through Mobile Banking application are irrevocable. Bank shall not entertain any request for revocation of transaction of stop payment request for transaction initiated through Mobile Banking as the transactions are completely instantaneous and are incapable of being reversed.
2. Customer shall not use Mobile Banking channel for transfer of funds for illegal activities.
3. The customer alone shall be responsible for the safe custody and security of Mobile Banking application downloaded on their mobile phones. The customer shall immediately inform the bank about loss or theft of mobile phone for disabling of Mobile Banking services to prevent unauthorized usage.
4. The customers shall NOT share the login password and MPIN with anyone including Bank's staff/associate/representative.
5. The customer shall operate within the maximum limit permitted by the bank for Mobile Banking. The Bank reserves the right to change transaction limit at any time.
6. The Bank shall not be responsible for any loss caused to the customers arising out of usage of Mobile Banking.
7. The Bank shall be at liberty to change /modify/add/remove any of the extent terms and conditions governing Mobile Banking.
8. The facility will be available to customers having satisfactory running of Savings / Current / CC / OD against FD A/C. with the bank. moreover the Bank has right to disallow/withdraw fund Transfer facility if the account has any attachment / CC or FDOD account is overdraw/stock statement not provided / A/c. freeze or not operated / Ins. policy not renewed (in CC or FDOD A/c.).

**Eligibility:**

No.	Type of Account	Constitution	Mode of Operation	Who can operate
1.	Savings Account	Single	Single	The Account holder
2.	Savings Account	Joint	E or S / Any one or Survivor	Any one of the account holder authorised by both the account holder jointly. With Consent Letter Application to be signed jointly.
3.	Savings Account	Joint	Jointly	NOT Permissible
4.	Savings Account	Minor	Single	NOT Permissible
5.	Current Account/ CC/OD against FD	In the name of Self-Single	Single	The Account holder
6.	Current Account/ CC/OD against FD	In the name of Firm & Single (Proprietorship)	Single	The Account holder
7.	Current Account/ CC/OD against FD	Partnership Firm	Any One Partner	Any one of the partners authorised by all the partners with consent letter on Letterhead. The application form for Mobile Banking shall be signed by all the Partners.
8.	Current Account/ CC/OD against FD	Partnership Firm	Jointly Operated	NOT Permissible

**Linking of accounts (Provided Customer ID of the Primary account holder and 'To be linked' account are same)**

No.	Account to be Linked							
	Primary Account with Mobile Banking	Savings (Single)	Savings-E or S / Any one or survivor	Savings A/C Jointly	NRE A/c. Single	Current A/c / CC/OD against FD (Self & Single)	Current A/c / CC/OD against FD (Firm & Single)	Current A/c / CC/OD against FD (partner & jointly)
1	SB or CA A/C. Holder	√	√ (with consent)	×	×	√	√	×

**Disclaimer :**

The Customers shall ensure that the Bank's Mobile Banking Application is compatible with his/her Mobile phone / Handset. The Customer shall be responsible for damage or loss, if any, caused by downloading of the Mobile Banking Application software in his/her Mobile phone. The Customer shall be solely responsible/liable for keeping **Login password and MPIN** confidential to prevent unauthorised access/use of his/her mobile banking facility by any third party. Any payment effected by the Bank to a beneficiary based on the information received by the Bank from the Customer's Mobile number registered in the Bank's record for mobile banking facility, shall be binding on the Customer and he/she alone be solely responsible/liable for any loss, claim liability arising therefrom and / or incidental thereto.

**Declaration :**

I/We affirm, confirm and undertake that I/We have read and understood the Terms and conditions for usage of **The Saurashtra Co-Operative Bank Ltd.**, Mobile Banking Application services and agree to abide by them, I/We am/are aware that the usage of **The Saurashtra Co-Operative Bank** Mobile Banking application is governed by the terms and conditions of Mobile Banking which are available on the website of the Bank's **www.saurashtrabank.com** I / We have read and understood the same and expressly accept and agree to abide by them. All my / our rights and liabilities shall be governed by the said terms and conditions by my / our act of accessing the mobile services. I / We further adhere to and comply with all the rules / regulations / practices prescribed by the telecom authority / regulatory authority / banking authority / government of india/local/State Government etc. for mobile banking operations & associated banking activities. I/We hereby to be subject to and comply with all the provisions of the terms & conditions which are incorporated by reference herein and deemed to be part of this application form to the same extent as if such provisions have been expressly set forth in full herein. I / We agree that the Bank shall not be held liable and shall be absolved from all liabilities whatsoever for loss caused to the customer arising out of, any reasons beyond the control of the Bank or if, the Bank is unable to receive or execute any of the requests from the customer or there is loss of information during the process of transmission of information, or there is any error of inaccuracy of information or any other consequence arising from any cause beyond the control of the Bank including technology failure, mechanical breakdown, power disruption, error in transmission or information or message from the telecommunication equipment and the failure of network of any service provider and/or the bank's system and/or breakdown, interruption, suspension of failure of the telecommunication equipment of the Customer of the Bank.